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2007 FEB 16 A 11:51

February 16, 2007

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CERTIFIED MAIL

Ms. Becky Heggelund
Nowalsky, Bronston & Gothard, APLLC
3500 North Causeway Boulevard #1442
Metairie, Louisiana 70002

RE: STAFF'S LETTER OF INSUFFICIENCY TO VANCO DIRECT USA, LLC, DOCKET NO. T-20404A-05-0599

Dear Ms. Heggelund:

As I have explained via email, Staff requires your office's assistance to proceed with the Vanco Direct Certificate of Convenience and Necessity ("CC&N") application, Docket No. T-20404A-05-0599.

In the CC&N application, section (A-1), the boxes for "Resold Long Distance Telecommunications Services" and "Resold Local Exchange Telecommunications Services" were checked. This means that tariff information for all such services should be submitted. Staff cannot find, however, that the submitted tariff includes any local exchanges services rates, such as for residence basic or business basic. Since Applicants cannot be granted a CC&N for services without a corresponding tariff, Vanco Direct cannot be granted Local Exchange authority without a Local Exchange tariff.

Staff needs either (1) a complete tariff for all authority being sought in the CC&N application or (2) Vanco Direct should revise its application and the tariff information to reflect only those services that will be offered. For example, since the information submitted for section (A-15) states that Vanco Direct will only initially offer "resold private line data services", Vanco Direct may wish to revise its CC&N application accordingly.

As soon as possible, Staff would appreciate receiving Vanco Direct's response in this matter.

If you have any questions, please contact me via phone at (602) 542-0742 or via email at afimbres@azcc.gov. Thank you for your prompt response to this request.

Respectfully,

Armando Fimbres
Public Analyst
Utilities Division

Arizona Corporation Commission

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CC: Docket Control Center (Original and Thirteen Copies)